

# Accessibility Statement for EU Citizens Immigration Advice Service

This accessibility statement applies to the website of the EU Citizens Immigration Advice Service in Wales, run by Newfields Law.

This website is run by Newfields Law. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: [info@newfieldslaw.com](mailto:info@newfieldslaw.com)

Call: 02921690049

We'll consider your request and get back to you in 14 days.

If you cannot view the map on our 'contact us' page, call or email us for directions.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: [info@newfieldslaw.com](mailto:info@newfieldslaw.com)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Contacting us by phone or visiting us in person**

Find out how to [contact us](#).

## **Technical information about this website's accessibility**

Newfields Law is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance status**

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) – Level AA standard.

## **Preparation of this accessibility statement**

This statement was prepared on Monday 14<sup>th</sup> September 2020.

This website was last tested on Monday 14<sup>th</sup> September 2020. The test was carried out by Rhys Welsh Ltd.

We tested our [main website platform](#).

We sampled the website using a text-to-speech application, ensuring navigation of the website was accessible using just the keyboard, and ensured all language was accessible and understandable.